

**MADISON COUNTY ROAD DEPARTMENT
SERVICE CALL SCHEDULE
JANUARY 2025**

Madison County Road Department

Reporting Dates 01/02/25 through 01/31/25

Service Request Schedule Summary

Open Requests

Req #	Dates	Request Schedule Closed	Durations S-to-C O-to-C	Type / Priority	Assignee / Department	Caller / Address	Location / District
41143	02/26/24 01/13/25	Request Schedule Closed	322.0 S-to-C 301.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Schaffhauser, John Quail Hollow	Quail Hollow District 1
Needs end of driveway repaired. Asphalt separated from driveway and road, car scrapes asphalt coming out of driveway onto road.							
41236	03/08/24 01/31/25	Request Schedule Closed	329.0 S-to-C 290.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Yalonda North Deerfield Dr	North Deerfield Dr District 5
Water sits in front of her driveway when it rains.							
41430	04/01/24 01/20/25	Request Schedule Closed	294.0 S-to-C 266.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Henderson, Lovenso Livingston Vernon Rd	Livingston Vernon Rd District 4
Name: Lovenso Henderson ers on the road. Time has passed and we are still							
41495	04/04/24 01/17/25	Request Schedule Closed	288.0 S-to-C 263.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Terry Hunt Cir	Hunt Cir District 3
The culvert under the street not functioning correctly. Water is not going through it but around it eroding the road							
41510	04/05/24 01/09/25	Request Schedule Closed	279.0 S-to-C 262.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Customer Potluck Rd	Potluck Rd District 5
Road need some attention. The road pavement is buckling and crumbling in sections. Need ditching water floods road and eroding th							
41747	04/22/24 01/29/25	Request Schedule Closed	282.0 S-to-C 245.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Furr, Brandi Grayhawk Dr	Grayhawk Dr District 1
Garage flooded from the drainage from the road							
41793	04/25/24 01/13/25	Request Schedule Closed	263.0 S-to-C 242.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Burks, Banvo Holy Hill Ln	Holy Hill Ln District 5
Requesting for sxtension be added to both end of culvert to widen his driveway							

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42035	05/20/24 01/23/25	Request Schedule Closed	Durations 248.0 S-to-C 217.0 O-to-C	Culvert Repair Medium Priority Need culvert unstopped	Brown, Shirley Road Maintenance	Rick, Walker Moss Rd Moss Rd District 5
42152	06/03/24 01/14/25	Request Schedule Closed	Durations 225.0 S-to-C 203.0 O-to-C	Culvert Repair Medium Priority Culvert washed out under the road	Brown, Shirley Road Maintenance	Sam Sharon Rd Sharon Rd District 5
42174	06/04/24 01/14/25	Request Schedule Closed	Durations 224.0 S-to-C 202.0 O-to-C	Ditching Medium Priority Ditches need cleaning out on this road	Brown, Shirley Road Maintenance	Unknown Twelve Oaks Trace Twelve Oaks Trace District 4
42178	06/05/24 01/13/25	Request Schedule Closed	Durations 222.0 S-to-C 201.0 O-to-C	Ditching Medium Priority Culvert needs to be cleaned ditches holding water and not draining	Brown, Shirley Road Maintenance	Pickett, Gwendolyn South Deerfield Dr South Deerfield Dr District 1
42226	06/11/24 01/23/25	Request Schedule Closed	Durations 226.0 S-to-C 195.0 O-to-C	Road Condition Medium Priority Huge crack in the road	Brown, Shirley Road Maintenance	Patricia Lakeway Dr Lakeway Dr District 3
42229	06/11/24 01/03/25	Request Schedule Closed	Durations 206.0 S-to-C 195.0 O-to-C	Drainage Medium Priority Cross drain has rotten out, and also the culvert in the driveway	Brown, Shirley Road Maintenance	Lawrence Mt Leopard Rd Mt Leopard Rd District 4
42251	06/12/24 01/28/25	Request Schedule Closed	Durations 230.0 S-to-C 194.0 O-to-C	Culvert Installation Medium Priority Need culvert installed on new property	Brown, Shirley Road Maintenance	Clark, Kim Moss Rd Moss Rd District 5

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42298	06/17/24 01/20/25	Request Schedule Closed	217.0 S-to-C 189.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Reno, Sue Quarles Rd	Quarles Dri District 4
Bad spot in the middle of this road							
42372	06/25/24 01/07/25	Request Schedule Closed	196.0 S-to-C 181.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Brown, Janice Davis Rd	Davis Rd District 5
Huge bad, uneven hump needs fixing, and on Brown road W. Roads intersect together							
42485	07/12/24 01/17/25	Request Schedule Closed	189.0 S-to-C 164.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Stewart, Keith Twin Cedars Dr	Twin Cedars Dr District 1
Ditch retaining water can't cut ditch because of water							
42486	07/12/24 01/08/25	Request Schedule Closed	180.0 S-to-C 164.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Stewart, Keith Sunset Cir	Sunset Cir District 1
Culvert near address is caving in has a stick in hole with caution tape on it							
42561	07/24/24 01/13/25	Request Schedule Closed	173.0 S-to-C 152.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Carson, Angela Barnes Rd	Barnes Rd District 1
Need ditching done to stopped the flooding							
42653	08/07/24 01/10/25	Request Schedule Closed	156.0 S-to-C 138.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Noble, Cyndi Kearney Rd	Kearney Rd District 5
At this address but on Hart Rd side the culvert has a hole in it, flagged, north of 356 Hart Rd							
42663	08/08/24 01/14/25	Request Schedule Closed	159.0 S-to-C 137.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Walker, Susan Lake Crest Pl	Lake Crest Pl District 3
Need road repaired. Need limbs cut back on Chapel Hill Rd also							

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42719	08/16/24 01/06/25	Request Schedule Closed	Durations 143.0 S-to-C 129.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Porter, Johnnie Coker Rd	Coker Rd District 3
Caller stated that when road was paved they left a hump at the end of her driveway making it hard to come and and out her driveway							
42781	08/26/24 01/24/25	Request Schedule Closed	Durations 151.0 S-to-C 119.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Veal, Sherry Lake Cavalier Rd	Lake Cavalier Rd District 3
Name: Sherry Veal e west side is increasingly dangerous because there is							
42877	09/09/24 01/17/25	Request Schedule Closed	Durations 130.0 S-to-C 105.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Hunton, Phillip Ratliff Ferry Rd	Ratliff Ferry Rd District 5
Culvert needs gravel on it							
42905	09/13/24 01/08/25	Request Schedule Closed	Durations 117.0 S-to-C 101.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Trunell, Jerry Spring Rd	Spring Rd District 3
Need gravel on culvert							
42917	09/16/24 01/09/25	Request Schedule Closed	Durations 115.0 S-to-C 98.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Dixon, Belinda Devlin Springs Dr	Devlin Springs Dr District 1
Culvert and ditch needs cleaning out behind this address							
42920	09/16/24 01/07/25	Request Schedule Closed	Durations 113.0 S-to-C 98.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Wright, Detavious Loring Rd	Loring Rd District 5
Need gravel on top of his culvert and driveway							
42930	09/17/24 01/15/25	Request Schedule Closed	Durations 120.0 S-to-C 97.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Odie, Dexter Rocky Hill Rd	Rocky Hill Rd District 5
Need a new culvert installed							

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42956	09/18/24 01/21/25	Request Schedule Closed	Durations 125.0 S-to-C 96.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Lockett, Quinton John Powell Rd	John Powell Rd District 5
Needs gravel at end of driveway							
42962	09/19/24 01/21/25	Request Schedule Closed	Durations 124.0 S-to-C 95.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Henriques, Greg Stout Rd	Stout Rd District 4
Cuvert needs to be cleaned out and culvert needs to be repaired it is washed out. Culvert needs gravel							
42972	09/20/24 01/29/25	Request Schedule Closed	Durations 131.0 S-to-C 94.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Watras, Rob Grown Williams Rd	Grown Williams Rd District 5
Needs gravel at end of driveway							
42982	09/20/24 01/13/25	Request Schedule Closed	Durations 115.0 S-to-C 94.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Blount, Ollie Cross Wind Dr	Cross Wind Dr District 4
Culvert needs cleaning making water flow over the culvert and washing out driveway							
42984	09/23/24 01/27/25	Request Schedule Closed	Durations 126.0 S-to-C 91.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Johnson, Nadia Cedar Hill Rd	Cedar Hill Rd District 4
Needs to install own culvert, needs to know what size and has a question about the ditch.							
42990	09/24/24 01/24/25	Request Schedule Closed	Durations 122.0 S-to-C 90.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Wilson, Detrick Whiddon Rd	Whiddon Rd District 5
Culvert is stopped up							
43090	10/14/24 01/16/25	Request Schedule Closed	Durations 94.0 S-to-C 70.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Unknown Hawkins Thompson Ln	Hawkins Thompson Ln District 4
Want to speak with someone about their road conditions							

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43099	10/14/24 01/29/25	Request Schedule Closed	Durations 107.0 S-to-C 70.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	King, Rosie St Charles Ave	St Charles Ave District 4
at the end of St Charles Ave coming onto Livingston Vernon at the stop sign on St Charles Ave, the pavement is uneven and hard to drive							
43114	10/15/24 01/16/25	Request Schedule Closed	Durations 93.0 S-to-C 69.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Levy, Essie Virililia Rd	Virililia Rd District 4
Ditch is washing away in front of the church							
43118	10/16/24 01/28/25	Request Schedule Closed	Durations 104.0 S-to-C 68.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Readus, Earnest Way Rd	Way Rd District 5
At 867 Way Rd bad washout, 861/871 Way Rd culverts are stopped up real bad needs ditching and limbs out the ditches							
43128	10/18/24 01/10/25	Request Schedule Closed	Durations 84.0 S-to-C 66.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Lori N Old Canton Rd	North Old Canton Rd District 1
From Cedar Grove to Yandell needs ditching							
43148	10/22/24 01/14/25	Request Schedule Closed	Durations 84.0 S-to-C 62.0 O-to-C	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Sund, Angie Oliver Rd	Oliver Rd District 1
Requesting to have the shoulder of the road at the mailbox be filled in.							
43153	10/22/24 01/28/25	Request Schedule Closed	Durations 98.0 S-to-C 62.0 O-to-C	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Lutz, Tommy Railroad St	Railroad St District 5
Need hole filled on the shoulder of the road, from wgen the road got pave and they didn't replace it back with dirt							
43169	10/24/24 01/30/25	Request Schedule Closed	Durations 98.0 S-to-C 60.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Criddle, Mable Landview Drive	Land View Dr District 4
She says there is a drop off as soon as you turn off Yandell Rd onto her road. It is a private road but she wants the drop off repaired at							

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43218	11/06/24 01/31/25	Request Schedule Closed	86.0 S-to-C 47.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Hootsell, Ken Beaverdam Rd	Beaverdam Rd District 5
Needs gravel at end of driveway and the end of Beaverdam Road at Hwy 43 needs gravel too.							
43219	11/07/24 01/30/25	Request Schedule Closed	84.0 S-to-C 46.0 O-to-C	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Young, Teresa Middle Rd	Middle Rd District 4
Bad drop off on the side of the road, where the road is eroding on the sides of the shoulders onto the road							
43220	11/07/24 01/28/25	Request Schedule Closed	82.0 S-to-C 46.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Gardner, Carolyn Twin Lakes Dr	Twin Lakes Dr District 1
Requesting for asphalt to be put back in driveway, that was dugged up							
43269	11/18/24 01/17/25	Request Schedule Closed	60.0 S-to-C 35.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Flood, David Dove Cv	Dove Cv District 1
Culvert going under the road is stopped up							
43271	11/18/24 01/16/25	Request Schedule Closed	59.0 S-to-C 35.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Lockett, Fred Ercy Shell Rd	Ercy Shell Rd District 5
Culvert installed on new property							
43307	11/26/24 01/09/25	Request Schedule Closed	44.0 S-to-C 27.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Ray, James Pat Lockett Rd	Pat Lockett Rd District 5
Need culvert installed staked with yellow flags							
43315	12/02/24 01/16/25	Request Schedule Closed	45.0 S-to-C 21.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Johnson, Craig Oliver Rd	Oliver Rd District 1
Needs culvert replaced.							

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43319	12/03/24 01/16/25	Request Schedule Closed	Durations 44.0 S-to-C 20.0 O-to-C	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Gunes, Ron Stokes Rd	Stokes Rd District 3
Both sides of the road is washing out at a road culvert							
43320	12/03/24 01/06/25	Request Schedule Closed	Durations 34.0 S-to-C 20.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Jackson, Michael Pleasant Gift Rd	Pleasant Gift Rd District 5
Need some asphalt or cold mix place in the hole that has washed away from mailbox.							
43334	12/09/24 01/09/25	Request Schedule Closed	Durations 31.0 S-to-C 14.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Fudge, Natalie Gluckstadt Rd	Gluckstadt Rd District 3
Pot hole coming out of Reunion onto this road							
43336	12/09/24 01/09/25	Request Schedule Closed	Durations 31.0 S-to-C 14.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Johnson, Sidney Stump Bridge Rd	Stump Bridge Rd District 5
Need culvert installed on new property							
43341	12/11/24 01/13/25	Request Schedule Closed	Durations 33.0 S-to-C 12.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Harris Sharon Rd	Sharon Rd District 5
Culvert need to be installed for mobile home							
43344	12/11/24 01/16/25	Request Schedule Closed	Durations 36.0 S-to-C 12.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Kelly, Stephanie Channel Ln	Channel Ln District 1
Culvert stopped up							
43348	12/12/24 01/07/25	Request Schedule Closed	Durations 26.0 S-to-C 11.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Terrell Yandell Rd	Yandell Rd District 5
Pot hole close to this address							

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43349	12/12/24 01/10/25	Request Schedule Closed Durations 29.0 S-to-C 11.0 O-to-C	Culvert Installation Medium Priority Needs culvert installed	Brown, Shirley Road Maintenance	Alexander, Lakesha Pat Cobb Rd	Pat Cobb Rd District 5
43352	12/13/24 01/14/25	Request Schedule Closed Durations 32.0 S-to-C 10.0 O-to-C	Pot Holes Medium Priority Needs repairs in roundabout and on road.	Brown, Shirley Road Maintenance	Caller Stillhouse Creek Dr	Stillhouse Creek Dr District 2
43359	12/16/24 01/09/25	Request Schedule Closed Durations 24.0 S-to-C 7.0 O-to-C	Culvert Installation Medium Priority Need culvert installed on new property	Brown, Shirley Road Maintenance	Ray, James Pat Lockett Rd	Pat Lockett Rd District 5

Open Requests: 59 **137.0 S-to-C Average Duration**
112.3 O-to-C Average Duration

Total Requests: 59 **137.0 S-to-C Average Duration**
112.3 O-to-C Average Duration